

Pool Liner Warranty

Valid in Australia and New Zealand. Please keep this page for future reference.

Please go to www.abgal.com.au to register this warranty. If you do not have internet access, this may be done over the phone - Freecall 1800 077 533. (You'll need the product code/ registration number on the label below.

AFFIX WARRANTY LABEL HERE

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality, and the failure does not amount to a major failure.

POOL LINER LIMITED WARRANTY

This warranty covers the workmanship to convert the material into a pool liner. It does not cover the fabric itself, the installation of the pool liner or any other equipment or associated product. The warranties for these products are a matter between the pool owner and the manufacturer of those products and while the company is happy to assist in providing copies of such warranties no responsibility whatsoever can be accepted for those products.

No claim under warranty will be recognised or accepted unless made in writing to this company at the address below and unless made within seven (7) days of the defect becoming apparent. If the company should so request, any pool liner alleged to be defective by a pool owner is to be delivered to the company's factory at the above address at the pool owner's expense.

No warranty is given if:

1. The purchaser sells the property on which the pool is installed or otherwise parts with possession of the pool liner or removes it from original installation (i.e. the warranty is not transferable.)
2. The pool liner is used for any purpose other than that of an outdoor domestic swimming pool liner, in a properly designed pool, in the actual pool for which the liner was made.
3. Payment for the pool liner has not been made in accordance with the terms agreed upon.
4. Damage has been caused by the use of chemicals and chemical systems (in particular but without prejudice to the generality of this clause the use of alum, undissolved chlorine or incompatible bleaches) which would normally be considered unsuitable for a swimming pool with a fabric liner.
5. The pool liner has been neglected or abused.
6. The liner has been bleached or stained (bleaching and staining may be caused by unbalanced water or dissolved metals such as copper and iron). Take care if using floating chlorine dispensers – if they float in the same area for a period of time, they can bleach a pool liner.
7. The company retains the right to be sole arbitrator in relation to all warranty claims.

The terms of the warranty specifically relate to the fabrication of the fabric into a pool liner and are as follows:

- (a) Only the conversion of the fabric into a prefabricated pool liner is warranted. The material, installation and any conversion work by a pool builder or associated tradesman is not warranted by the company, nor is any other equipment or associated product warranted by the company.
- (b) The period of the warranty on the pool liner is eight (8) years on 0.5mm thickness. (Please refer to clause (d) which renders the company liable to recompense a pool owner only on a pro-rata basis). The warranty is in relation to the fabric liner only and any other materials or products supplied in relation to the swimming pool by other suppliers is restricted to the warranties given by the other suppliers and is not a warranty given by this company. The pool liner is not warranted against cuts, punctures or abrasions. No claims will be recognised for liners where damage has occurred through misuse, faulty cleaning or unsuitable equipment, foreign objects, toys etc. The pool liner is not warranted against damage by nut grass or other forms of vegetation whether such takes the form of puncturing, abrasion or chemical damage brought about by the nature of the vegetation and/or its decomposition on or adjacent to the pool liner. The pool liner is not warranted against ultra violet degradation, sand or gravel penetration, or shrinkage after initial installation or where the pool is left empty of water for more than 48 hours. In the event of a pool liner being returned to the factory for any reason, the liner must be thoroughly cleaned, dried and properly folded. Otherwise such liners will not be accepted or inspected but will be returned to the pool owner at the pool owner's expense and all warranties will be rendered null and void.
- (c) This warranty does not cover any pool liner damaged or found to be defective through normal wear and tear, misuse, accident, negligence or faulty installation.
- (d) The company retains the right to repair or replace the liner at its discretion. The company's liability will be restricted to the supplying of a replacement liner at pro rata cost based the lifespan of the original pool liner as per pro-rata schedule below.
- (e) The company reserves the right to make a charge for field inspections or repair work at the pool site if it is found that the need for the inspection or the repair work is not caused by defects in the pool liner warranted by the company.
- (f) Liners can fade in colour and this is beyond control of the company. No warranty is given in relation to colour changes.

PRO-RATA SCHEDULE - First season replacement will be at no charge to the consumer. After the first anniversary following purchase, and for the next seven (7) years, a liner found to be defective will be replaced at a pro-rated cost equal to the following percentages of the manufacturer's suggested retail price, (ie retail price at time of claim).

2nd Year – 20%, 3rd Year – 40%, 4th Year – 60%, 5th Year – 80%, 6th Year – 85%, 7th Year – 90%, 8th Year – 95%

All Warranty claims must be initially made at point of purchase. Freight collected FOB ABGAL's Plant, Logan City, Qld. All taxes and duties extra. Receipt of payment in full required prior to shipment from ABGAL. All subsequent telephone contact or correspondence must refer to the warranty number.



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Australia's largest manufacturer of premium liners & covers... Since 1976!

IMPORTANT

Information to maximise the life of your new pool liner

Always dissolve pool chemicals.

Always dilute/dissolve any chemicals before adding to the pool water, and run the filtration system afterwards to ensure even distribution. Localised pockets of chemicals can damage the liner.

Maintain a correct water balance.

Your water balance should be checked regularly - especially if you have an automated sanitiser, as these are not the 'set and forget' systems we like to think they are. pH must remain between 7.4 and 7.8, and free chlorine between 1-3ppm (Up to 4ppm for a heated pool). Levels over 4ppm can bleach the liner, and cause premature ageing, dramatically reducing its life expectancy.

Keep it clean.

Don't leave sunscreen or 'scum' lines to sit on the liner. While easily wiped off with a soft cloth when fresh, if left to 'bake' in the sun they can become difficult to remove.

Never leave the pool empty.

Emptying the pool and leaving it empty for more than 48 hours can cause irreparable damage to the liner. If you need to repair it, don't start the job unless you know you can finish it inside 48 hours.

Don't use sharp or broken equipment.

Broken edges on brooms and vacuums can be razor sharp. Ensure your pool equipment has smooth edges, and that any bristles are soft/suitable for vinyl.

Do you use a floating chlorine dispenser?

We'd prefer you didn't. But if you must use one, please ensure it does not get stuck in one place. It will cause bleach spots in the liner.

Register your warranty now at
www.abgal.com.au/newpoolliner



(If you have a smart phone you can scan this code to get there).



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